JUNE 2026

Connecticut Dental Health Partnership
PROVIDER PARTNER NEWSLETTER

CT Dental Health Partnership Orthodontic Case

You're invited!

Join us for an
Informative and Interactive Evening
focused on strengthening your understanding of
Connecticut's ORTHODONTIC CASE EVALUATION PROCESS.

Thursday, June 11, 2026

5:30 -7:30 PM

Square Peg Pizza

400 New Britain Ave, Plainville, CT

About the Seminar

Gain a clearer understanding of:

- How to follow state guidelines for scoring orthodontic cases
- What is required for proper submission of an orthodontic case
- How to avoid common errors and streamline your submission process

You'll also have the opportunity to:

- Ask questions about scoring or case submission
- Meet the Orthodontic Review Consultants and the CTDHP team
- Connect with colleagues in a relaxed, welcoming environment

RSVP

Please RSVP to Norma Liistro at 860-507-2319 by June 1, 2026

CONNECTICUT DENTAL HEALTH PARTNERSHIP
the dental plan for HUSKY Health

About Us

The State of Connecticut's publicly funded dental care programs—HUSKY A, HUSKY B, HUSKY C, HUSKY D, and Covered CT—have now been combined into one dental plan: the Connecticut Dental Health Partnership, the dental plan for HUSKY Health (CTDHP). CTDHP oversees the dental plan for the Department of Social Services (DSS) HUSKY Health program, which covers more than 900,000 residents in Connecticut.

CTDHP Website

The Connecticut Dental Health Partnership, the dental plan for HUSKY Health, has a useful and informative website. Please go to **www.ctdhp.org** to access provider resources, upload prior authorizations, verify client history, download educational materials, and much more!

Great News!

Fee Increase!

The Connecticut Department of Social Services (DSS) has increased the reimbursement rates for select services for HUSKY Health members, 21 years and older to reduce disparity and improve access to dental care. Effective for dates of services, May 1, 2026, and forward, the reimbursement rates for the following Current Dental Terminology (CDT) codes will be increased.

CDT Code	Description Summary	New Rate for Adults
D0120	Periodic Exam	$34.30
D0150	Comprehensive Oral Exam	$49.30
D1110	Adult Prophylaxis	$62.72

Web Portal Security Changes effective May 13, 2026

The Connecticut Medical Assistance Program (CMAP) secure Web Portal will undergo a change in security question structure and change notification. When a user needs to reset a password, Master users/local administrators and clerks will be required to select two (2) security questions from a structured list of questions utilizing a drop-down menu and entering corresponding answers to these questions, this replaces free form questions effective May 13, 2026.

For more details go here: https://www.ctdssmap.com/CTPortal/Information/Get-Download-File?Filename=Security_Question_Changes.pdf&URI=Important_Message%2fSecurity_Question_Changes.pdf

Connecticut State Dental Association

CSDA Meeting Success!

The Connecticut Dental Health Partnership the Dental Plan for HUSKY Health attended the Connecticut State Dental Association meeting in May. The meeting was a huge success thanks to all who stopped by to visit our booth. It was great seeing you and we look forward to attending again next year.

X-ray Submission

Please remember the CTDHP requires that all radiographic images have proper labeling and dates of exposure prior to consultant review for Prior Authorization or Post Review.

Additionally, when more than 5 periapical films are submitted, they must be properly mounted as well. Failure to provide proper labeling and dates of exposure will result in the delay of the review and the rejection of the PA request.

Unmounted full mouth series will be rejected as well. Please be sure the quality of the radio-graphs being submitted for review are of diagnostic clarity. In cases where proper labeling and/or dates of exposure cannot be placed on the images, place all appropriate information in the remarks section of the claim form.

If we can be of any help please reach out to us at

1-855-CTDental www.ctdhp.org

PROVIDER RE-ENROLLMENT

Gainwell Technologies notifies providers with a re-enrollment due dates. The due dates repre-sent the date the application must be completely through the re-credentialing process. It is critical to re-enroll in the Connecticut Medical Assistance Program (CMAP) well in advance of the due date. It takes approximately 6 weeks for a completed application to complete the cre-dentialing process.

Providers that do not submit their applications or any follow-up documents in advance of the due date risk being dis-enrolled resulting in claim denials.

Avoid the surprises! Please be sure Gainwell Technologies has the proper email address for your office and be sure to sign up for Gainwell's e-messaging account. This will improve the communication between your office and the plan.

For more information, please go to: **https://www.ctdssmap.com**

gainwell®

CT Dental Health Partnership Contact Information

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Client Services	(866) 420-2924
Client Services	(855) 283-3682
Fax	(860) 674-8174
Provider Services Prior Authorization (Philadelphia)	(888) 445-6665
Michael Massarelli (Senior Director Network Development and Professional Relations)	(860) 507-2303
Sue Wydra (Professional Relations Associate)	(860) 507-2307
Norma Liistro (Professional Relations Associate)	(860) 507-2319
Sue Napolitano (Professional Relations Associate)	(860) 507-2328

Prior Authorizations and Post Procedure Authorizations:

CT Medicaid Prior-Authorizations
C/O Dental Benefit Management/Benecare
555 City Ave., Ste. 600
Bala Cynwyd, PA 19004
(888) 445-6665

Enrollment Documents:

Gainwell Technologies
Provider Enrollment Unit
P.O. Box 5007
Hartford, CT 06102-5007
ctproviderenrollment@gainwelltechnologies.com

J434 Standard ADA Claim Form Accepted

1-855-CTDental

www.ctdhp.org

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