



# CLIENT REFERRALS

## Are you working with a HUSKY Health or Covered CT member who has:

- Significant barriers accessing dental services?
- Complex needs challenging access to dental care?
- Phobia or resistance to obtaining dental services despite an acute need?

## There are two pathways to get support!

1

### **CALL our Member Services Center at 855-CT-DENTAL (855-283-3682)**

Speak with a representative who can match your client to a dentist, set appointments, or assist with transportation.

2

### **REFER to our Oral Health Navigation Team**

Get help coordinating services for members who have complex oral health challenges.



## Oral Health Navigation Referrals

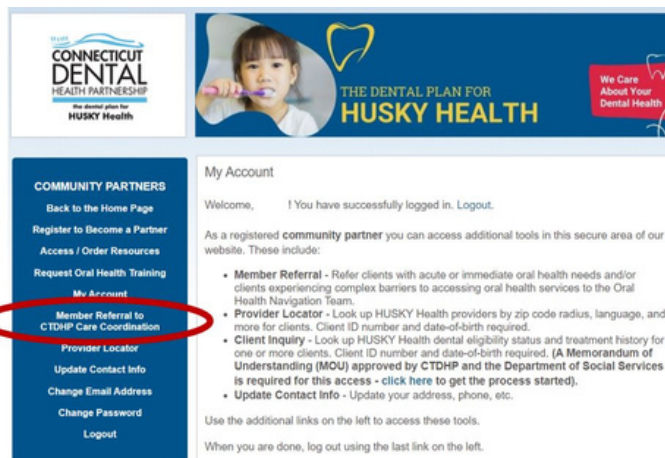
[ctdhp.org/refer-a-client](https://ctdhp.org/refer-a-client)

Register to become a community partner.  
Access the online oral health navigation referral portal!



**1** Simply register as a Community Partner, to get started.  
Multiple individuals in your organization can register.

**2** Once registered, log in and click:  
**Member Referral to CTDHP Care Coordination** on the left



**3** Confirm and  
check these boxes

## Member Referral

Please fill out the information in the form below, then click the "Submit" button.

- ☐ Member being referred to CTDHP is a HUSKY Health Member.
- ☐ Member has been made aware of this referral to CTDHP.

**4** Add the HUSKY Member's Information  
i.e. name, DOB, preferred language, and contact information

Let us know the Member's oral health needs and any pertinent information to engage with your client.

*We will assign an Oral Health Navigator to start working with your client to meet their oral health care needs. We can also contact you with updates if you request.*

**It's just that easy!**