

Connecticut Dental Health Partnership PROVIDER PARTNER NEWSLETTER

Covered CT



The Department of Social Services (DSS) in conjunction with the Access Health CT would like to inform you of a joint program being offered to Connecticut citizens who fall between 160% and 175% of the federal poverty level and have at least one dependent child in the house under 19 years of age. There are a few additional requirements that pertain to Advanced Premium Tax Credits and Cost Sharing Reductions. The program is known as Covered CT (CCT).

People who qualify and enroll in the CCT program will be eligible to receive their dental and Non-Emergency Medical Transportation benefits through accessing their CTDHP and NEMT programs respectively. CCT members will have a number that looks like a Medicaid ID number and will be listed on their Covered CT ID card.

Eligibility verification can be confirmed through BeneCare 1- 855 CT Dental (1-855-283-3682), www.ctdhp.org or by calling Access Health CT (AHCT) at 1-855-805-4325.

The CCT dental benefits are identical to the Husky health benefits (CTDHP). Note that both children and adult benefits will apply since CCT members can be eligible for the program at age 19. All of the same regulations that apply to HUSKY Health members apply to the Covered CT members. Prior authorization (PA) and post procedure review (PPR) requests should be submitted to BeneCare for review and the results will be posted in the CTDHP and Gainwell systems. Claims should be submitted to Gainwell Technologies for processing and payment and handled identically to HUSKY Health members.

There is only one difference between the HUSKY program and the CCT program; this is how appeals will be handled. The appeal of a denial will be handled through the Department of Insurance and reviewed by DSS which is identical to the HUSKY B process. Please note that dental providers may request a second review of the PA or PPR request to BeneCare directly.

SPRING 2022



About Us

The State of Connecticut's publicly funded dental care programs, HUSKY A, HUSKY B, HUSKY C and HUSKY D now have been combined into one dental plan: the

Connecticut Dental Health Partnership - the Dental Plan for HUSKY Health (CTDHP). CTDHP oversees the dental plan for the Department of Social Services (DSS) HUSKY Health program which covers over 1 Million plus residents in Connecticut.

CTDHP Website

The Connecticut Dental Health Partnership, the Dental Plan for HUSKY Health has a useful and informative website. Please go to www.ctdhp.org to access provider resources, to upload prior authorizations, verify client history, download educational materials and much more!

Cone Beam Computed Tomography (CBCT)

The FDA has launched a pediatric X-ray imaging website that provides specific recommendations for parents and health care providers to help reduce unnecessary radiation exposure to children. The FDA's Center for Devices and Radiological Health defines the ages of the pediatric population as birth through 21 years.

Dental CBCT should be performed only when necessary to provide clinical information that cannot be provided using other imaging modalities.

As stated in FDA's Initiative to Reduce Unnecessary Radiation Exposure from Medical Imaging, the FDA recommends imaging professionals follow the principles of justification and optimization in the protection of patients undergoing radiological examinations. The FDA recommends that dental professionals:

- Discuss the rationale for the examination with the patient and/or parent to ensure a clear understanding of benefits and risks.

- Reduce the number of inappropriate referrals (i.e., justify X-ray imaging exams) by:
 - o determining if the examination is needed to answer a clinical question,
 - o considering alternate exams that use less or no radiation exposure, and
 - o reviewing the patient's medical imaging history to avoid duplicate exams.
- Use exposure settings for dental CBCT exams that are optimized to provide the lowest radiation dose that yields an image quality adequate for diagnosis (i.e., radiation doses should be "As Low as Reasonably Achievable"). The technique factors used should be chosen based on the clinical indication, patient size, and anatomical area scanned, and the equipment should be properly maintained and tested.

CTDHP reimburses for the use of CBCT imaging with a PA or PPR. See policy bulletin PB 2019 – 41. The Statute for Medical Necessity it clearly states that we do not pay for services that are used for the convenience of the provider or patient.

Tobacco Cessation Toolkit and Webinar

This toolkit was created by the UCSF California Technical Assistance Center (COHTAC) in partnership with San Joaquin County Public Health Services Smoking & Tobacco Outreach and Prevention Program (STOPP) and Local Oral Health Program, and the California Department of Public Health, Office of Oral Health. While this toolkit is tailored to dental professionals in California, we believe that it contains tools and resources that would be helpful to all dental professionals when implementing tobacco cessation in practice.

To complement the toolkit, a FREE one-hour, on-demand, webinar entitled, "Tobacco Cessation for California Dental Providers" is also included. This course discusses the oral and overall health implications of tobacco use and strategies for implementing tobacco cessation interventions in dental practice, including the role of the entire dental team.

Please go to the following address for more information:

<https://oralhealthsupport.ucsf.edu/tobacco-cessation-california-dental-providers-toolkit-and-1-hour-webinar>

PROVIDER SURVEYS



The CTDHP is conducting our provider survey. A CTDHP representative will be calling your office.

Please take the time and respond to our survey over the telephone or to fill out the survey and send it back to us so we have the best information available to refer clients to your office. Our clients, your patients count on us every day to provide them with accurate up to date information regarding where to get care that best fits their needs.

Need to refer someone to a specialist?

We are here for you from 8 am-5 pm, Monday through Friday. You can reach us at www.CTDHP.org or call 1-855-283-3682.

AUTOMATED PROVIDER SURVEY PROCESS

CTDHP has initiated the Provider Survey Process! We have put an abridged version of our provider survey on the website. Please take a few moments to complete it after you log in to our website. This will ensure we have the best information available to refer clients to your office. Our clients, your patients count on us every day to provide them with accurate up to date information regarding where to get care that best fits their needs.

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If we can be of any assistance
please reach out to us at

1-855-CTDental
www.ctdhp.org

