



Connecticut Dental Health Partnership **PROVIDER PARTNER NEWSLETTER**

FALL 2021

Important Reminder!

Please be sure to contact us to keep us informed about your office. If there are any changes to your office hours, telephone numbers or languages that are spoken in your office please let us know. It is important information for us to be able to refer the clients to the office the best fits their needs.



Fee schedule Changes for 2022

The Current Dental Terminology has been updated for 2022. Please keep a watchful eye out for changes to the Dental fee schedule as a result. Some of the codes may change or be added as a result. As soon as changes are made we will be posting information on CTDHP.com

Diagnosis Code Requirements for Dental Claims

Effective for dates of service September 1, 2021 and forward, the Department of Social Services (DSS) is implementing dental claim submission diagnosis code requirements to further align electronic claim submissions with the 2019 American Dental Association Form common format for reporting dental services. All dental claims with "from" dates of service of September 1, 2021 and forward will post and pay Explanation of Benefits (EOB) code 258 "Primary Diagnosis Code Missing" when the diagnosis code is missing at the header of the claim. Diagnosis codes are currently optional but CTDHP will be conducting a training on how to use the codes in the future. Stay tuned for details!

Please use the following link to learn more:

https://www.ctdhp.com/documents/Dental_Dx_IM_090721.pdf

Holiday Schedule

Closed November 25 and 26

Closed December 24 and 25



About Us

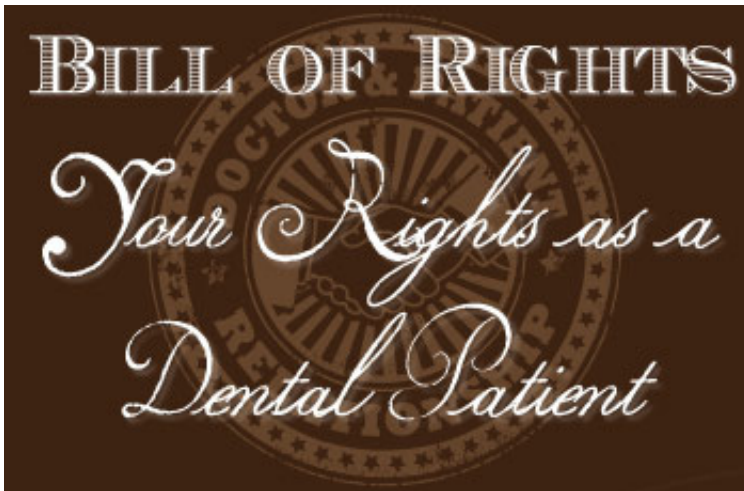
The State of Connecticut's publicly funded dental care programs, HUSKY A, HUSKY B, HUSKY C and HUSKY D now have been combined into one dental

plan: the Connecticut Dental Health Partnership - the Dental Plan for HUSKY Health (CTDHP). CTDHP oversees the dental plan for the Department of Social Services (DSS) HUSKY Health program which covers more than 980,000 plus residents in Connecticut.

CTDHP Website

The Connecticut Dental Health Partnership, the Dental Plan for HUSKY Health has a useful and informative website. Please go to www.ctdhp.com to access provider resources, to upload prior authorizations, verify client history, download educational materials and much more!

CTDHP, The Dental Plan For HUSKY Health, Supports The CSDA Dental Bill of Rights



Dental Bill of Rights

As you know, the Connecticut State Dental Association (CSDA) has had some significant successes in recent years, including key victories earlier this year on central components of the Dental Bill of Rights that the CSDA has been advocating for on your behalf. Yet, there's no question that dental insurance in America

is broken. Patients buy dental insurance thinking it will help them, only to find too often that it doesn't make care affordable, doesn't cover needed procedures and commonplace insurance practices make reliability and predictability impossible.

A Win-Win Alliance

Display the "We Support the Dental Bill of Rights" logo on your website. The logo on your website can link to information about the Dental Bill of Rights, which will be on the CSDA website. It will be a brief summary of those components that are now law in Connecticut, and those that remain works in progress, explaining how Connecticut consumers would benefit.

- Post the logo in your dental office, to increase awareness among your patients that you are supportive of advocacy by CSDA to increase protections for your patients, who, quite clearly, deserve a better dental insurance structure that protects patients and removes financial uncertainties.
- Include the logo in electronic signatures in communication with patients, and on billing and other printed materials, so as to increase public awareness of these efforts and how they can help your patients.

Should you have any questions, please contact Kristina Diamond, Director of Government Relations & Policy at kdiamond@csda.com

Supplementing Guidance for Treatment Planning and Radiographic Imaging Requirements

DSS is requiring that all dental providers who will perform more than one endodontic, crown or prosthodontic procedure on a HUSKY Health member's permanent dentition submit a treatment plan document with radiographic imaging and supporting documentation to the Connecticut Dental Health Partnership (CTDHP) as described in Provider Bulletin PB 2021-61.

Treatment plans are required for all HUSKY Health members who have extensive yet untreated needs. Recognizing that treatment planning documents are not required for all dental specialties and children or adults with special healthcare needs, DSS is expounding when a treatment plan is necessary.

Please go to the following link for more information:

https://www.ctdhp.com/documents/pb21_78.pdf



The CTDHP is conducting our provider survey. A CTDHP representative will be calling your office.

Please take the time respond to our survey over the telephone or to fill out the survey and send it back to us so we have the best information available to refer clients to your office. Our clients, your patients count on us every day to provide them with accurate up to date information regarding where to get care that best fits their needs.

Need to refer someone to a specialist?

We are here for you from 8 am-5 pm, Monday through Friday. You can reach us at www.CTDHP.com or call 1-855-283-3682.

If we can be of any assistance
please reach out to us at

1-855-CTDental www.ctdhp.com

