

## Dental-Medical Integration Means Less Paperwork For You



As of **January 15, 2022**, dental providers in the HUSKY Health network no longer need to request prior authorizations for a second annual periodic examination and cleaning for Adult HUSKY members who have designated medical conditions. (see list below). The CT Dental Health Partnership has automated the authorization of additional services for your patients with chronic disease conditions that we are able to document from their medical claims. New Adult HUSKY Health patients who have designated medical conditions will have PAs generated for recall visits in the month after you submit your initial claim.

### **This means less work for you!**

In addition, when HUSKY Health members need services from you that require approval, The Connecticut Dental Health Partnership will start sending letters to members listing services that have been approved through the Prior Authorization process. These letters will start going out in early 2022 and will include the approved procedure codes and descriptions for major services.

We hope that this communication will encourage the member to schedule a timely appointment with you to have their dental work completed. The letter also includes the number for our Member Services team, should they have any questions.

**855-CT-DENTAL (855-283-3682)**

- **Alzheimer's Disease**
- **Cardiovascular Disease**
- **Chronic Obstructive Pulmonary Disease**
- **Diabetes Type 1**
- **Diabetes Type 2**
- **Disease of the Intestine Unspecified**
- **Diseases of oral cavity and salivary glands**
- **Ear Nose and Throat Cancers**
- **End Stage Renal Disease**
- **Hemophilia**
- **HIV/AIDS**
- **Hypertension**
- **Kidney Disease**
- **Liver Disease**
- **Lung Cancer**
- **Lupus**
- **Osteoporosis**
- **Pancreatic Cancer**
- **Sickle Cell Disease**

**SEE THE ATTACHED SAMPLE MEMBER LETTER**

**855-CT-DENTAL (855-283-3682)**  
[www.ctdhp.org](http://www.ctdhp.org)



Member name  
Address 1  
Address 2  
City, state, zip

5/25/2022

Member: first name, last name Plan Sponsor: 0000005 HUSKY D  
ID Number: XXXXX##### Claim Number: #####  
Requesting Dentist: practice name Authorization Expiration Date: 6/20/23

Dear member name,

We are pleased to inform you that the dental services listed below were submitted by your dentist and have been approved. These services can be provided to you at no cost *under your HUSKY Health dental plan*. You do not need to pay for additional or enhancement services, even if your dentist presents you with other options. **Please note that delays in treatment or changes to the condition of your oral health may change the treatment plan your dentist recommends and the approved services.** Please schedule an appointment with your dentist in order to have this necessary dental work completed.

If you have any questions, please contact us directly at 855-CT-DENTAL, 855-283-3682 or visit our website at CTDHP.COM.

Thank you.

Connecticut Dental Health Partnership

Tooth	Procedure Code	Description
	05213	Upper cast, chrome base with acrylic saddles

Note: HUSKY Health is extremely proud to offer dental benefits to members. Connecticut is one of only 22 states that offer comprehensive dental benefits to the adult Medicaid population. We approve services that are the most beneficial to you based on the benefit guidelines and cost shares.

*The Connecticut Dental Health Partnership is administered by Dental Benefit Management, Inc. d/b/a BeneCare Dental Plans under a contract with the Connecticut Department of Social Services. Our mission is to enable all HUSKY Health members to achieve and maintain good oral health. We work to ensure all members have equitable access to oral health services.*

## Translation Information

[English](#) - ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[Español \(Spanish\)](#) - ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[Português \(Portuguese\)](#) - ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[Polski \(Polish\)](#) - UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[繁體中文 \(Chinese\)](#) - 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-CTDENTAL (1-855-283-3682)。TTY: 711

[Italiano \(Italian\)](#) - ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[Français \(French\)](#) - ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[Kreyòl Ayisyen \(French Creole\)](#) - ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[Русский \(Russian\)](#) - ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[Tiếng Việt \(Vietnamese\)](#) - CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[العربية \(Arabic\)](#) - ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[한국어 \(Korean\)](#) - 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-855-CTDENTAL (1-855-283-3682). TTY: 711 번으로 전화해 주십시오.

[Shqip \(Albanian\)](#) - KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[हिंदी \(Hindi\)](#) - ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-855-CTDENTAL (1-855-283-3682). TTY: 711 पर कॉल करें।

[Tagalog \(Tagalog – Filipino\)](#) - PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-855-CTDENTAL (1-855-283-3682). TTY: 711

[λληνικά \(Greek\)](#) - ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-855-CTDENTAL (1-855-283-3682). TTY: 711