

July 1, 2022

Dear Dental Provider:

The Department of Social Services (DSS) in conjunction with the Office of Healthcare Strategy would like to inform you of a joint program being offered to Connecticut residents who fall between 160% and 175% of the federal poverty level and have at least one dependent child in the house under 19 years of age. Thanks to the **Covered CT Program (CCT)** created by the State of Connecticut and administered by the Department of Social Services, some Connecticut residents who meet specific eligibility requirements are paying \$0 for their health insurance coverage through Access Health CT. The *Covered CT* Program now includes **dental** benefits and **non-emergency medical transportation** services.

There are a few additional requirements that pertain to the Advanced Premium Tax Credits and Cost Sharing Reductions, *Covered CT* program.

People who qualify and enroll in *Covered CT* will be eligible to receive their dental benefits through the Connecticut Dental Health Partnership (CTDHP) and their Non-Emergency Medical Transportation benefits through accessing their NEMT programs. Members in the *Covered CT* program will have a Medicaid look alike ID number and each will have a Covered CT member ID card.

Eligibility verification can be confirmed by calling **1-855 CT DENTAL (1-855-283-3682)**, through the Provider portal in www.ctdhp.org or by calling **Access Health CT (AHCT)** at **1-855-805-4325**.

The CCT dental benefits are identical to the HUSKY Health dental benefits administered through the Connecticut Dental Health Partnership. Note that both children and adult benefits can apply since CCT members can be eligible for the program beginning at age 19. All of the same regulations that apply to HUSKY Health members apply to the Covered CT members. Prior authorization (PA) and post procedure review (PPR) requests should be submitted to BeneCare for review and the results will be posted in the CTDHP and Gainwell systems. Claims should be submitted to Gainwell Technologies for processing and payment and handled in the same way as it is handled for HUSKY Health members.

There is one main difference between the HUSKY program and the CCT program. The difference is how appeals will be handled. For *Covered CT*, the appeal of a denial will be handled through the Connecticut Department of Insurance and reviewed by DSS which is identical to HUSKY B procedures. Please note that dental providers may request a second review of the PA or PPR request to BeneCare directly.

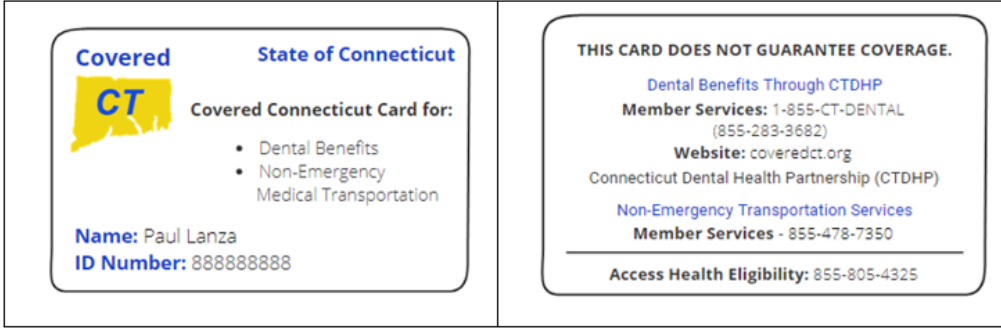
Please do not hesitate to contact Michael Massarelli at (860) 507-2303/ mike.massarelli@ctdhp.com or Donna Balaski, DMD at (860) 967-8545/ donna.balaski@ct.gov.

Thank you for participating in the Connecticut Medical Assistance Program's Connecticut Dental Health Partnership!

Sincerely,

Dr. Donna Balaski, DMD and Mike Massarelli

Covered CT (CCT) Dental Providers Q & A

When does this program start?	July 1, 2022
Who is eligible for Covered CT?	Connecticut residents who fall between 160% and 175% of the federal poverty level and have at least one dependent child in the house under 19 years of age.
How do I verify eligibility?	<p>Members in the <i>Covered CT</i> program will have a Medicaid look alike ID number and each will have a Covered CT member ID card.</p> <p>If you have questions, call 855 CT DENTAL (855-283-3682), or visit the Provider portal in www.ctdhp.org or by call Access Health CT at 855-805-4325.</p>
What does the ID card look like?	
What dental benefits apply to those with Covered CT?	The CCT dental benefits are identical to the HUSKY Health dental benefits administered through the Connecticut Dental Health Partnership. Note that both children and adult benefits can apply since CCT members can be eligible for the program beginning at age 19. All of the same regulations that apply to HUSKY Health members apply to the <i>Covered CT</i> members.
How are appeals handled?	For <i>Covered CT</i> , the appeal of a denial will be handled through the Connecticut Department of Insurance and reviewed by DSS which is identical to HUSKY B procedures. Please note that dental providers may request a second review of the PA or PPR request to BeneCare directly.
How do patients apply for this coverage?	Patients should be instructed to call Access Health. 855-805-4325 www.accesshealthct.com