



Connecticut Dental Health Partnership PROVIDER PARTNER NEWSLETTER

2020 Dental Fee Schedule Clarifications and HIPAA Compliance UPDATE

Effective for dates of service January 1, 2020 and forward, the Department of Social Services (DSS) has incorporated the 2020 Healthcare Common Procedure Coding System (HCPCS) updates (additions, deletions and description changes) to its Dental Fee Schedule.

DSS is making these changes to ensure that the dental fee schedule remains compliant with the Health Insurance Portability and Accountability Act (HIPAA). The changes apply to services reimbursed under the HUSKY Health A, B, C and D programs.

Please see the bulletin for information. The bulletin can be found on the CTDHP website under News and Events.

PROVIDER SURVEYS

The CTDHP is conducting our provider survey. A CTDHP representative will be calling your office.

Please take the time respond to our survey over the telephone or to fill out the survey and send it back to us so we have the best information available to refer clients to your office. Our clients, your patients count on us every day to provide them with accurate up to date information regarding where to get care that best fits their needs.

Need to refer someone to a specialist? We are here for you from 8 am-5 pm, Monday through Friday. You can reach us at www.CTDHP.com or call 1-855-283-3682.



About Us

The State of Connecticut's publicly funded dental care programs, HUSKY A, HUSKY B, HUSKY C and HUSKY D now have been combined into one dental plan: the Connecticut Dental Health Partnership - the Dental Plan for HUSKY Health (CTDHP). CTDHP oversees the dental plan for the Department of Social Services (DSS) HUSKY Health program which covers more than 800,000 residents in Connecticut.

CTDHP Website

The Connecticut Dental Health Partnership, the Dental Plan for HUSKY Health has a useful and informative website. Please go to www.ctdhp.com to access provider resources, to upload prior authorizations, verify client history, download educational materials and much more!



HUSKY HEALTH Dental Program UPDATES

New Fee Schedule Released January 1, 2020

The Connecticut Dental Health Partnership has released the new dental fee schedule for children and adults on January 1, 2020. If you have questions please call the call center at **1-855-283-3682**.

The New Fee schedule can be accessed through our website at www.CTDHP.com. Please look in *News and Events*.

Provider Training and Education

Do you or your office staff have questions about The Connecticut Dental Health Partnership the dental plan for HUSKY health?

Call the Network Management team for assistance. We are available to answer questions via the telephone or in person.

Michael Massarelli
Sr. Network Manager
860-507-2303

Sue Wydra
Network Assistant
860-507-2307

Norma Liistro
Network Assistant
860-507-2319

Your questions are always welcome as we strive to provide great customer service!

Coffee & Concerns

Coffee makes everything better!
Come out and visit the CTDHP.

One Friday morning every month Michael Massarelli and the Provider Management Team will be available in person to share a cup of coffee and discuss your concerns.

We will be available between the hours of 8 am and 10 am. Come by and visit even if it is just to say hello! We are located at **195 Scott Swamp Road in Farmington, CT.**

Please call Sue Wydra @ **860-507-2307** to reserve a spot as we are limited to 20 people per month.





Connecticut Oral Health Initiative
**GOLF CLASSIC
FUNDRAISER**



Please join us for
our annual

**GOLF CLASSIC
FUNDRAISER**

A winning smile for every child!

Thursday, June 4, 2020

Tee off at 12 pm,
Dinner to follow at 5:30 pm

Raffles, Prizes, Food and Drinks

Pequabuck Golf Club
56 School Street, Terryville, CT 06786



A winning smile for every child!

Name _____

Address _____

City _____ State _____ Zip _____

Telephone _____

Email _____

_____ Golfers @ \$125 = \$ _____

_____ Foursome @ \$500 = \$ _____

TOTAL: \$ _____

Mail a check payable to:
Connecticut Oral Health Initiative, Inc.
175 Main Street, Hartford, CT 06106
or register and pay online at
www.ctoralhealth.org/golf-classic

For more information
Email: info@ctoralhealth.org
Telephone: 860-246-2644

Endodontic Therapy Guidelines

Many CTDHP members are referred to Endodontist for root canal therapy when the members will not qualify for dental benefits. Please review the guidelines in the CTDHP provider manual before referring clients to an endodontist. The guidelines can be found by using the link below to access our website:

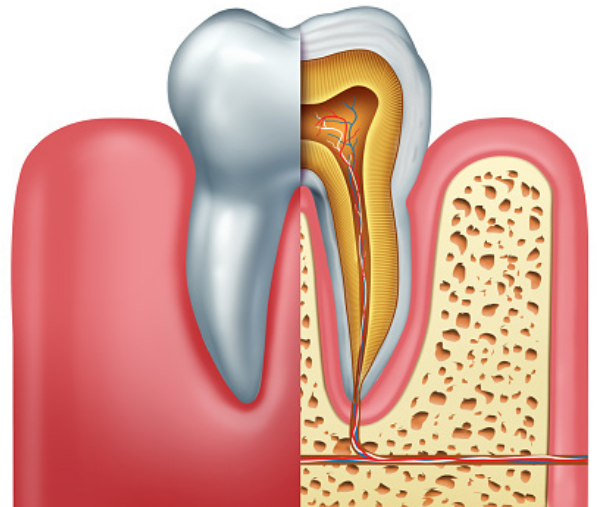
[http: www.ctdhp.com](http://www.ctdhp.com)

- Click on Provider Partners
- Click on Provider Manual
- Click on Chapter 6

Below are a few facts to keep in mind before referring a client to an endodontist for root canal therapy. Treatment usually is not a covered benefit if the following condition exists:

- The opposing tooth is missing
- The tooth is periodontally involved
- Other teeth are missing in the same quadrant and the tooth is not the last tooth for an abutment
- Other teeth need to be extracted from the same quadrant
- The opposing tooth needs to be extracted
- The tooth already received a root canal (retreatments are not covered for Adults)

As a matter of efficiency for all parties involved (members and providers) please do not refer members who will not qualify to specialists or submit prior authorizations for procedures that should not be benefitted. This is an inconvenience to everyone involved in the process.



If we can be of any assistance
please reach out to us at
1-855-CTDental

