



Connecticut Dental Health Partnership PROVIDER PARTNER NEWSLETTER

POSTPONED





Due to the COVID Pandemic we are currently postponing the COHI Golf Classic. Please watch for future announcements and the latest news from COHI by accessing their website at:
<https://www.ctoralhealth.org>



Coffee & Concerns

Coffee and Concerns is now a CALL IN!

Call into our monthly conference call to discuss your questions and concerns.

Call in number: 978-990-5000

Participant code: 676348

Calls will take place the 4th Friday of the month from 9 am until 10 am.

Stay well!



About Us

The State of Connecticut's publicly funded dental care programs, HUSKY A, HUSKY B, HUSKY C and HUSKY D now have been combined into one dental plan: the Connecticut Dental Health Partnership - the Dental Plan for HUSKY Health (CTDHP). CTDHP oversees the dental plan for the Department of Social Services (DSS) HUSKY Health program which covers more than 860,000 plus residents in Connecticut.

CTDHP Website

The Connecticut Dental Health Partnership, the Dental Plan for HUSKY Health has a useful and informative website. Please go to www.ctdhp.com to access provider resources, to upload prior authorizations, verify client history, download educational materials and much more!

We are **HERE** for **YOU!**



During these difficult times we are here for you. Reach out to us for assistance, [Quick Reference Contact Sheet for Dental Services](#)

CT Dental Health Partnership Contact Information

Client Services (866) 420-2924

Client Services (855) 283-3682

Fax (860) 674-8174

Provider Services Prior Authorization (Philadelphia) (888) 445-6665

Michael Massarelli (Sr. Network Development Manager) (860) 507-2303

Sue Wydra (Network Development Assistant) (860) 507-2307

Norma Liistro (Network Development Assistant Ortho) (860) 507-2319

Prior Authorizations and Post Procedure Authorizations:

CT Medicaid Prior-Authorizations
C/O Dental Benefit Management/Benecare
P.O. Box 40109
Philadelphia, PA 19106-0109
(888) 445-6665

Enrollment Documents:

DXC Provider Enrollment
P.O. Box 5007
Hartford, CT 06104

J434 Standard ADA Claim Form Accepted



PROVIDER SURVEYS

The CTDHP is conducting our provider survey. A CTDHP representative will be calling your office.

Please take the time respond to our survey over the telephone or to fill out the survey and send it back to us so we have the best information available to refer clients to your office. Our clients, your patients count on us every day to provide them with accurate up to date information regarding where to get care that best fits their needs.

Need to refer someone to a specialist? We are here for you from 8 am-5 pm, Monday through Friday. You can reach us at www.CTDHP.com or call **1-855-283-3682**.

Changes to the Prior Authorization Requirements for Specified Services

As an interim measure in response to the Governor's recent declaration of a public health emergency as the result of the outbreak of COVID-19 (coronavirus), the Department of Social Services (DSS) is temporarily changing the prior authorization (PA) requirements for specified services effective for dates of service April 1, 2020 until DSS has notified providers in writing that the state has deemed COVID-19 to no longer to be a public health emergency (the "Temporary Effective Period").

The changes are described in Policy Bulletin 20-33.

Please go to the following web address to see more information:

<https://www.ctdssmap.com/CTPortal/Information/Publications/tabid/40/Default.aspx>



Department of Social Services Response to COVID-19

Stay Informed About Coronavirus (COVID-19):

Connecticut's "Stay Safe, Stay Home" and all other related safety measures remain in effect through at least May 20. All nonessential workers are directed to work from home, and social and recreational gatherings of more than five are prohibited.

For the latest information and guidance, visit www.ct.gov/coronavirus

**Stay SAFE
Stay HOME**

If we can be of any assistance
please reach out to us at
1-855-CTDental
www.ctdhp.com

