

PANDA/ACEs Initiative

Definitions:

P.A.N.D.A. – An acronym for Prevent Abuse and Neglect through Dental Awareness. The P.A.N.D.A. educational program has been used nationwide and has proven that education can dramatically improve dentist’s response toward preventing family violence. The P.A.N.D.A. Coalition offers a variety of educational opportunities aimed at providing information on the prevention of abuse and neglect. Their mission is to create an atmosphere of understanding in Dentistry and other professional communities which will result in the prevention of abuse and neglect through early identification and appropriate intervention for those who have been abused or neglected.

ACEs – Adverse childhood experiences are stressful or traumatic events, including abuse and neglect. They may also include household dysfunctions such as witnessing domestic violence or growing up with family members who have substance use disorders. ACEs are strongly related to the development and prevalence of a wide range of health problems throughout a person’s lifespan.

Our call center is here to provide you and your patients with assistance in securing dental services. The call center is staffed Monday - Friday from 8:00 AM to 5:00PM. Providers may call the following numbers for assistance:

Contact	Phone Number
CTDHP Client and Local Provider Services	855-CTDENTAL (855-283-3682)
Facsimiles for CTDHP Client and Local Provider Services	860-674-8174
Prior Authorization Requests	888-445-6665
HP Provider Assistance Center	800-842-8440

Be sure to visit the Connecticut Dental Health Partnership’s new website at www.ctdhp.com!

Like us on



Connecticut Dental Health Partnership Provider Partner Newsletter

April 2017

In this issue

CSDA Meeting	p.1
CTDHP Website	P.1
Orthodontic Update	P.1
PANDA /ACEs	P.2
Provider Re-Enrollment	P.3
COHI Golf Tournament	p.3
Contact Information	P.4

CTDHP Website

The Connecticut Dental Health Partnership, the Dental Plan for HUSKY Health has a useful and informative website. Please go to www.CTDHP.com to access provider resources, to upload prior authorizations, verify client history, download educational materials and much more!

About Us

The State of Connecticut’s publicly funded dental care programs, HUSKY A, HUSKY B, HUSKY C and HUSKY D now have been combined into one dental plan with a new name: the Connecticut Dental Health Partnership the Dental Plan for HUSKY Health (CTDHP). CTDHP oversees the dental plan for the Department of Social Services (DSS) HUSKY Health program which covers more than 780,000 residents in Connecticut.

Come Visit us at the CSDA Meeting!

The Connecticut Dental Health Partnership the Dental Plan for HUSKY Health will have representatives at the Connecticut State Dental Association meeting in May. The Charter Oak Dental meeting will be held on May 10-12 2017. The CTDHP will have representatives available on May 11th and 12th to answer your questions about the plan. Stop by booth number 607 to say hello.

Orthodontic Update

Recently there has been several changes to the Orthodontic Coverage policy. The CTDHP is hosting regular meetings to discuss these changes and review the Salzman Scoring Index. Our Orthodontic consultants are kind enough to make themselves available, in person to help our providers understand the scoring and approval process. Please call Sue Wydra @ 860-507-2307 to make arrangements to attend one of these meetings. Our next meeting is scheduled in our Farmington office on May 19th at 9am.

Please remember when you submit cases to clearly label all of your x-rays including digital x-rays for Prior Authorizations submitted via the CTDHP website.

PANDA/ACEs Initiative

More than 9 million children, adults and the elderly are victims of family violence each year in the U.S. Almost three million children are reported as being abused or neglected each year. By state law, dentists, and dental hygienists are required to report suspected cases of child abuse and neglect to authorities. The failure to provide a child with routine dental care visits is considered neglect; failure to provide treatment for dental disease is considered child abuse.

It is recently understood that untreated decay and the lack of dental care may also be included in a group of situations known as adverse childhood events which in turn, lead to a poorer quality of life. Positive and negative experiences that occur during childhood, have a significant impact on future lifelong health through influencing risky health behaviors, influence on chronic health conditions and attribute to low life potential. Therefore, early experiences are an important public health issue and as the negative experiences accumulate so do the negative or adverse outcomes.

The Connecticut Dental Health partnership's mission is to improve the oral health of our clients by quality focused collaboration with our provider, community and government partners. CTDHP has recently started working on an outreach project, PANDA/ACES initiative, which will provide training opportunities, educational and outreach materials and resources available to discuss with your patients. If you have any questions regarding this project please email Leigh-Lynn Vitukinas, RDH, MSDH – Outreach Coordinator at leigh.vitukinas@ctdhp.com.

2017 Golf Classic



Friday, June 16, 2017

AT THE NEWLY REFURBISHED



Bloomfield, CT

Provider Re-enrollment

Re-enrollment notification is mailed to providers six (6) months in advance of a provider's re-enrollment due date. The re-enrollment due notice will contain the Application Tracking Number and provider ID required to access the re-enrollment application via the online re-enrollment Wizard.

All providers, with the exception of those listed in Chapter 3 (Provider Enrollment/Re-enrollment), Section 3.1 must submit their re-enrollment application via the online Wizard located on the Web site :

www.ctdssmap.com

By clicking on Provider, then Provider Re-enrollment. Providers may refer to Chapter 10, Section 10.7 of the Provider Manual for step-by-step instructions on Web portal re-enrollment. To access Chapters 3 or 10, from the Home page, click on Information then Publications then scroll down to the appropriate provider manual chapter.

Important! It is imperative that providers successfully complete the re-enrollment application as quickly as possible upon receipt of their notice. Please note that each application, once submitted by the provider, must then be processed by HP and the Department of Social Services' Quality Assurance Unit. The application must be submitted to allow adequate time for these processes, which typically takes several weeks, to complete. **If you do not leave enough time for processing, payments to your office will be suspended until the process is complete!** Please see Provider Bulletin 2014-52 for more details

Sign up

Online: www.ctoralhealth.org

Sponsorship opportunities available

For more information or to register:

Connecticut Oral Health Initiative (COHI)

175 Main Street, Hartford, CT 06106

860-246-2644

info@ctoralhealth.org

www.ctoralhealth.org